

TAX TALK GUIDELINES

If you would like to have your tax question reviewed, answered and posted, we would ask you to please follow these guidelines below:

1. Any post considered inflammatory, derogatory, inappropriate, or offensive in any way will be deleted without warning if considered unacceptable by the moderator. Content that is insulting to anyone based on gender, lifestyle, religion, ethnic group, race etc. is unacceptable and will be deleted without warning.
2. Questions that link or are relating to inappropriate content will not be tolerated. This includes links to third party sites that have nothing to do with the topic at hand or are offensive in any way.
3. No spam. Spam will also be considered submitting the same question or comments multiple times.
4. We will respond to every tax question we receive but we would ask you to **please allow about 48 hours for your tax question to be reviewed. You will be notified via email when your question is answered.**
5. If the volume of questions is extremely high, the 48 hour turnaround time may be affected. Any delay will be posted on the website with a revised turnaround time posted.
6. You are welcome to submit as many tax questions as you need answered. But we ask for you to wait for the answer to your most recently submitted question before you send another question. If you submit multiple questions all at once, we will only answer your first question.
7. If you have a customer service concern, please submit your comments at hrblock.ca and H&R Block's customer service department will follow up.
8. If you have a question relating to H&R Block Tax Software (Deluxe or Premium editions), please send your questions to software.support@hrblock.ca. Technical software questions will not be answered on this site.
9. Submitting off topic questions or comments is also considered spam. These posts will be deleted without any warning.
10. We ask that you post only tax questions in this area.
11. No external links to competitors. Linking to external competitors is against our policy.
12. The moderators reserve the right to edit, delete, or ban any content found on these sites without warning.
13. We also reserve the right to modify these rules without warning.

Failure to follow these guidelines will result in either a temporary ban or a permanent ban, based of the severity of the offense. More serious violations of these rules may result in further steps taken with your ISP or higher authorities.

If you have any questions about any of these rules, please e-mail info@hrbtaxtalk.ca